PacketController Topup

PacketController Network

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Overview

Topup voucher is additional and temporary bandwidth usage for subscribers with quota plans. For instance, 5GB topup is for existing 20GB monthly quota subscriber to add an additional 5GB of quota to their account, that is 25GB in total.

- Topup is only for subscribers with quota plans
- Different topups can be assigned to subscriber at the same time. For instance, topup 10GB and topup 5GB assigned to subscriber A, that is 15GB in total.
- More than one topup can be assigned to subscriber at the same time. For instance, 2 x topup 5GB can be assigned to subscriber A, that is 5GB in total.
- Topup has the valid days, from 3 to 30 days. When expired, subscribers restored to their regular quota settings.
- The topup will be reset when billing cycle day in quota plan arrives no matter it is expired or not.
- The speed of topup inherits current speed from quota. For instance, if the current speed is service plan 3 when month quota 3 threshold exceeds, the speed of topup is service plan 3.
- The topup must be activated before usage. The valid days starts from the time topup activated.
- You cannot deactivate/delete/modify topup allocation after topup activated.

We are going to illustrate how to achieve the following scenario in this document.

- Subscriber has 40GB monthly quota
- We assign 2 x 3GB topups to the subscriber
- The valid days of topups are 7 days.

The detailed procedures please see the below

Add Topup

- Click Subscriber -> Topup and click **Add** Button
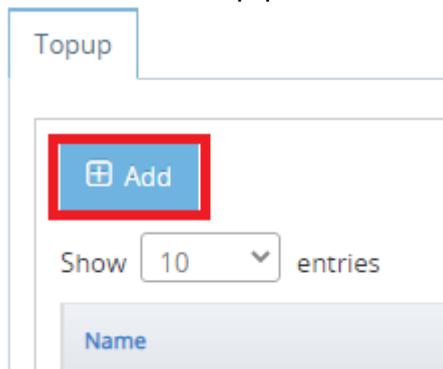
- Input name and amount

- Click **Save** button

Assign Topup

- Click Subscriber -> Topup, go to the row of the topup to be assigned and click ⊞ icon in Action column
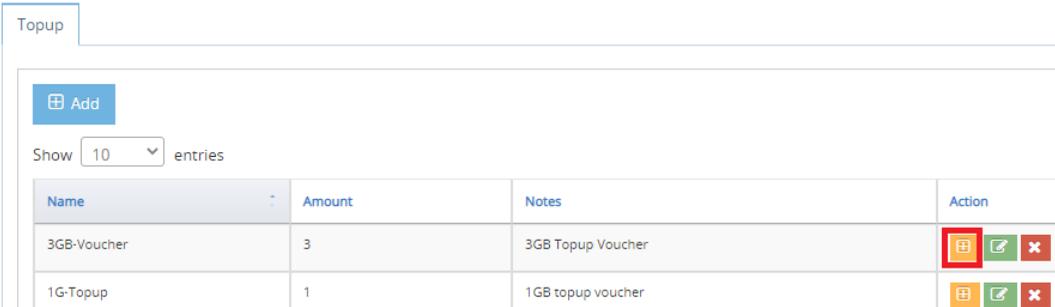
- Click **Allocate** button
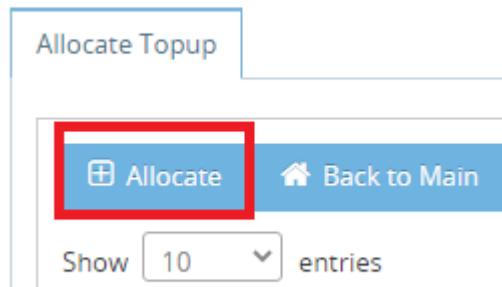
- In the popup window, select subscriber, input Topup Quantity and valid days

- Click **Save** button

Settings	Description
Subscriber	The subscriber to be assigned the topup Please note that only subscribers with quota plans will be displayed.
Topup Quantity	The number of topups assigned to the subscribers.
Valid Days	The valid days of this topup allocation, the valid days starts when activated.
Notes	The notes of topup allocation

Activate Topup Allocation

By default, when topup allocated to subscriber, it is not activated. You need to activate it to make it effective.

- Click Subscriber-> Topup, , go to the row of the topup to be assigned and click icon in Action column

- Go to the row of the topup allocation to be activated, and click icon in Action column

- In the popup window, click **Yes** button
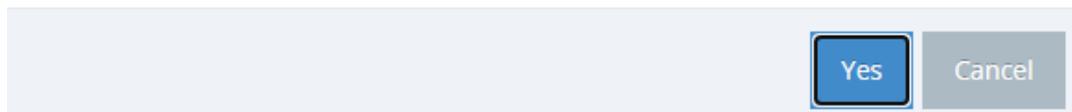
- You should see it is activated and expired time.
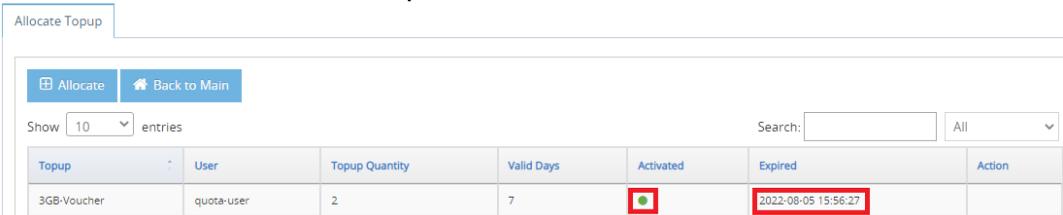
Warning:
You cannot deactivate/delete/modify topup allocation after topup activated. There is no undo.

Topup Allocation Stats

You can review the topup statistics by clicking Log & Report-> Quota.

User	Quota Plan	Quota Direction	Status	Actual Usage	Month Allowance	Topup	Action
demouser170		Combined	Over Quota	0	GB	0GB	
glennbox		Combined	Over Quota	0	GB	0GB	
quota-user	3G-Quota	Combined	Under Quota	168.1MB	3GB	7GB	