PacketController Firmware Upgrade

Version: 7.0.2

Updated: Dec. 2020

PacketController Network

Disclaimer

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Overview

This document outlines the procedures to upgrade firmware on your PacketController unit, please note you should have valid annual subscription, this service is part of annual support program (including both standard and gold support packages).
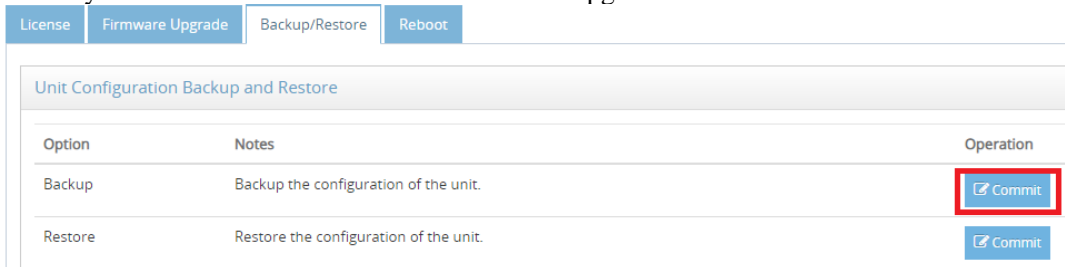
To obtain the latest firmware please contact PacketController Support.

It is recommended to install the firmware off peak time.
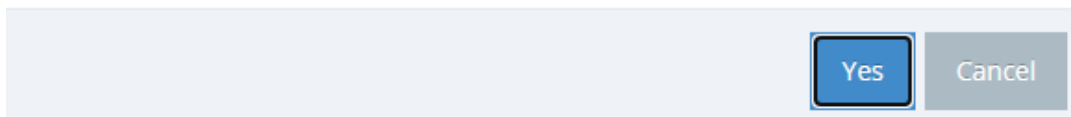
Backup Configuration

We recommend taking a backup of the PacketController unit configuration which can be used if needed.

- Click System -> Maintenance and click Firmware Upgrade tab and click **Commit** Button
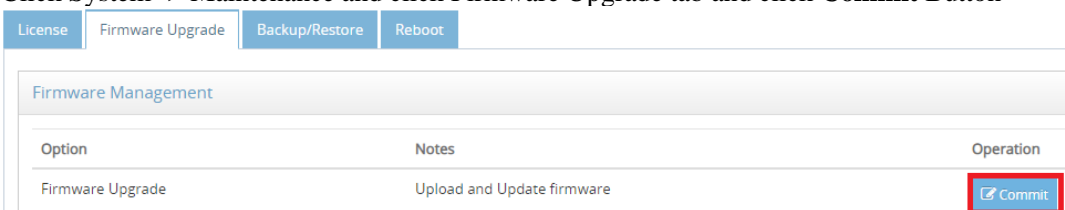

- In the popup window, please click **Yes** button

- The backup file is generated and downloaded to your desktop

Install Firmware

- Click System -> Maintenance and click Firmware Upgrade tab and click **Commit** Button

- Click **Upload** button

- Upload the firmware file

- After firmware uploaded, click **Upgrade** button.
- For major version upgrade, you will be prompted to reboot the PacketController unit. Please do so.