



# PacketController Agent

*Version:* 7.3.9

*Updated:* July 2022

**PacketController Network**

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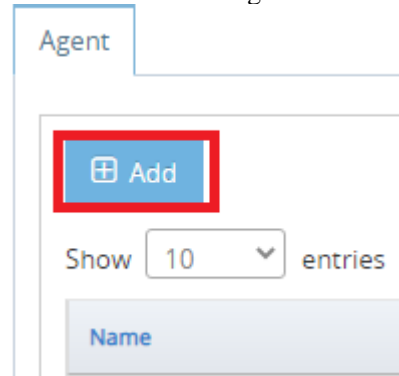
## Overview

Agent is to group subscribers so one agent can view all the subscribers in subscriber portal.

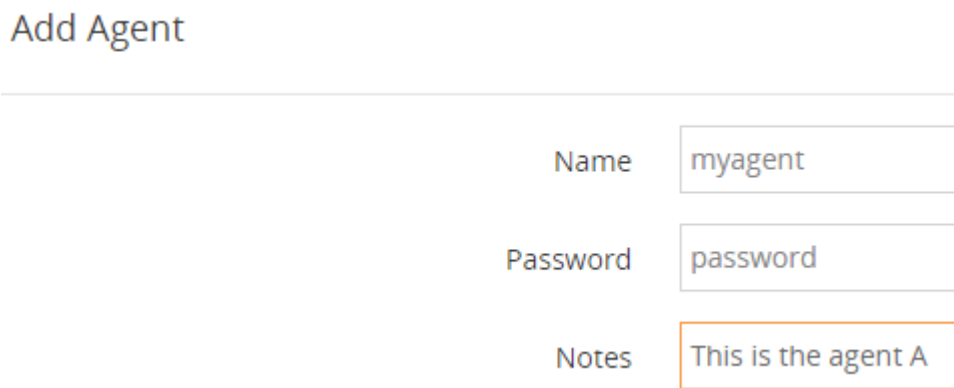
The detailed procedures please see the below

## Add Agent

- Click Subscriber -> Agent and click **Add** Button




- Input name and password

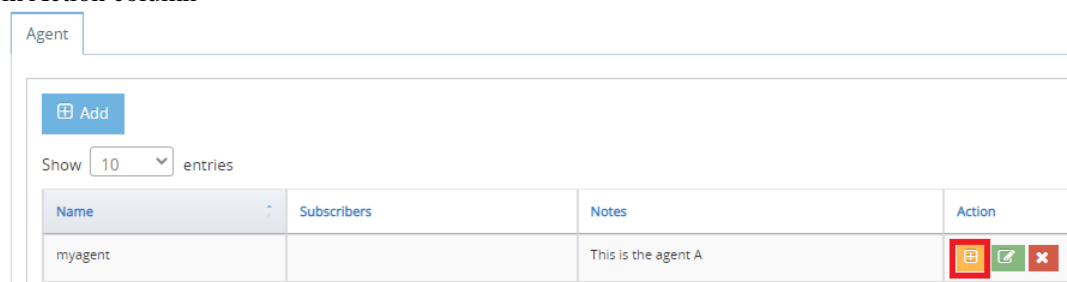


- Click **Save** button

*Notes:*  
The name and password are the credentials for this agent to login subscriber portal.

## Assign Subscribers to Agent

- Click Subscriber -> Agent, go to the row of the agent to be assigned and click  icon in Action column



- Select subscribers for this agent
-

# Assign Subscribers

☒ SER10266

☒ SER10296

☒ SER20012

☐ SER20061

☒ SER10601

☐ SER10718

☐ SER10720

☐ SER10743

☐ SER10807

☐ SER10903

☐ SER1098

☐ SER1101

☐ SER1102

☐ SER11038

☐ SER19846

☐ SER20010

☐ SER11063

- Click **Save** button
- You should see subscribers as below:

Agent

Add

Show 10 entries

Name	Subscribers	Notes	Action
myagent	SER10266 SER10296 SER10601 SER20012	This is the agent A	<div><div></div><div></div><div></div></div>


*Notes:*  
At least one subscriber is selected for agent, you could select multiple subscribers for one agent.


You could modify subscribers by click  icon any time.


## Subscriber Portal


- In Logon page of Subscriber Portal, select Agent and input username and password of the agent

# Subscriber Portal

 Please Enter Your Information







Login

- After login, you should see overview of all the subscribers under this agent. The real time speed of subscribers will be updated every 2 seconds.





Subscriber Portal

Welcome, myagent

Subscribers Overview


Show 10 entries

Search:

Name	Plan	IP Address	Speed	Action
SER10266	H3_4_25T	179.43.109.184	0 / 0	
SER10296	H3_4_25T	179.43.110.81	0 / 0	
SER10601	PY_25T	179.43.110.117	0 / 0	
SER20012	H1_2_50	179.43.110.120	0 / 0	

Showing 1 to 4 of 4 entries


Previous 1 Next

- By click  icon in Action column, you will be redirected to detailed stats of one subscriber.

Subscribers Overview

Show 10 entries

Search:

Name	Plan	IP Address	Speed	Action
SER10266	H3_4_25T	179.43.109.184	0 / 0	

- In subscriber detailed page, click Agent Overview to be back to Agent Overview page

Subscriber Portal

Dashboard

Long Term Reports

Real Time Graphs

Profile

Agent Overview

Logout

User Details

Client ID

SER10266

Package Plan

H3\_4\_25T

Contact

Address

First Name

Last Name

Live Throughput

User Speed (0 / 0)

